

## PATENTS

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: )  
Zitaner et al. )  
Serial No.: Not Yet Assigned )  
Filed: Concurrently Herewith )  
Title: Competitive Rewards )  
Benchmarking System and Method )

## **PRELIMINARY AMENDMENT**

April 13, 2004

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Prior to examination of the above-styled patent application, which is a continuation patent application of pending U.S. Patent Application Serial No. 09/650,039, filed on August 29, 2000, on behalf of the inventors Eric Zitaner, Susan Haslett, and Kathy Bensky, please amend the application as shown below.

I hereby certify that this correspondence is being deposited with the United States Postal Service via United States Postal Service Express Mail Service No. EV 242852415 US in an envelope addressed to: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 13, 2004.

~~W. Scott Letey, Reg. No. 35,645~~